

Thank you for your participation throughout October and November. So, what have you said and what have we done?

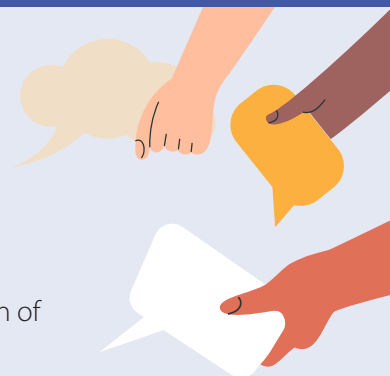
Housing Community Partnership Team - Help Shape Our Digital Future

You said, "We want more information on how to report incidents of Anti-Social Behaviour (ASB)."

We did – We have sent out the website links to report ASB.

You said, "We want estate-specific information about ASB on the Council's website."

We did – We have started working with the web designer/IT Team to include information of each estate – we will notify the E500 and all residents when this goes live.



Roving Security Service Consultation – Providing better security on estates.

You said, "We want a more visible presence of security staff on our estates to deter any potential criminal activity."

We did – We will provide the roving security service in hot spot areas based on intelligence received. If residents have issues with security on their estates, they must bring this to our attention.

You said, "We want security staff to enter the buildings and check out the communal areas and staircases for criminal activity."

We did – Security teams are now targeting internal communal areas.

Estate Enhancement Team Consultation – Improving communal areas and providing better living conditions.

You said, "Can the Council provide compost bins and food waste bins on estates?"

We did – Food Waste - Spoke to our Waste Services Team and agreed that they will consider putting food waste bins on estates in 2025. Compost Bins – We will put in place a system whereby residents can apply for a compost bin.

You said, "Can we have benches installed in communal areas?"

We did – Agreed, subject to estate consultation, to ask residents of where they want the benches. Experience tells us that not all residents want benches, hence we will consult estates when a request is received.

You said, "Can we have communal washing lines?"

We did – Again, subject to estate consultation, we agreed to ask residents where they want the washing lines. If there is a requirement, we will install them where possible.

Traveller Local Plan Consultation – Balancing the needs of the community.

You said, “Where are the sites likely to be?”

We did – Clarified that permanent pitches are going to be at: Bulls Cross Nursery; land adjacent to Ridgeway; Chase Park; Crews Hill and a transit pitch at land at A10.

You said, “We want regular updates and further consultation on how any plan will affect the wider community.”

We did – Pledged further updates. These will be posted on the website and shared with the E500.

Design of posters for low-rise blocks - We asked for your comments and suggestions on the content and design of posters that are displayed in low-rise buildings.

This project is currently still in progress and your comments and suggestions are being collated. Further progress will be communicated in the next E500 bulletin.

General Engagement

You said, “We don’t know who our Housing Officers are and how to contact them.”

We did – Include Housing Officers details within all letter-drops (for meetings, walkabouts, and miscellaneous communications from the Engagement Team) and on Electronic Noticeboards.

You said, “How do I get information in different languages?”

We did – Provide details in every Engagement Team communication about how to get information translated. We are focusing on the top 10 languages but if we identify other languages then we will include these as well. There is also an option for Braille. This information is also displayed on all Electronic Noticeboards (ENBs) throughout the Council’s 49 high-rise buildings.

