

ENFIELD LOCAL AUTHORITY
DESIGNATED OFFICER (LADO)

HOW TO HELP YOU UNDERSTAND THE NEXT STEPS

1

WHY AM I GETTING THIS LEAFLET?

Because you, or someone else, has told us that you may have been harmed by a professional or volunteer. Your allegations are taken very seriously, and we will look into it and make sure you are safe.



2

HOW WILL IT BE LOOKED INTO AND WHO WILL BE TOLD?

All allegations involving individuals working with children or young people must be reported to the Local Authority Designated Officer (LADO) for investigation. If immediate help is needed for a harmed individual, the Police or Social Worker may be involved on the same day. The LADO will coordinate a meeting with the Police and the employer of the accused professional or volunteer to determine the next steps for investigating the allegation.



3

WHAT YOU CAN AND CANNOT BE TOLD?

We will inform you about who will handle the allegation, such as the Police, Social Worker, or employer. If no action is taken, we will provide an explanation. The specific details of the action taken against the professional or volunteer will remain private. If you need to meet the person involved again, we will arrange for someone to talk about how to meet again safely.



4

WHAT NOW?

The Police will look into it if they think a crime has been committed, for example. The Police would want to speak to you. A Social Worker may speak to you and your family or a trusted adult about how you can be helped. The employer will assess what action they will take about the professional or volunteer.



Contacts

How to contact us and if you want to find out more information:

If you want to speak to the LADO you can phone on 0208 379 2850

Or you can email on safeguardingservice@enfield.gov.uk