



Please reply to: Crossover Team

Highway Services PO Box 52, Civic Centre, Silver Street, Enfield EN1 3XD

Phone:

E-mail: <u>Crossovers@enfield.gov.uk</u>

My Ref : Your Ref :

Date: 1 April 2024

Dear Sir/Madam

## **Application for a White Line Entrance Marking**

Further to your recent request for the provision of a vehicle crossover white line entrance marking outside your property, please note this service is subject to the following conditions:

- You must have a parking area and an existing, legally constructed, vehicle crossover.
- The white line will be painted to the width of the vehicle crossover outside your
  property only and will not extend beyond it. Please note that where a crossover is
  joined to a neighbour's crossover (including shared driveways), you must allow
  proper vehicular access to your neighbour's property at all times.
- The cost of the white line is £210 per property and is payable in advance. This fee is for the cost of administration and painting of the white line only. Once painted, the white line should last for a number of years. However, if you require the white line to be renewed at any time in the future, there will be a charge which is currently also £210.
- The white line is non-statutory, ie. it has no legal significance. However, it has been found that there is some degree of voluntary compliance where this line highlights the existence of a vehicle crossover.
- Once an officer has made a site visit, should you decide that the white line entrance
  marking is not required or your application is refused because you do not have a
  legally constructed vehicle crossover, an £89 administration charge will be deducted
  from the payment refund.

Obstruction of a vehicle crossover is a matter for the Council's Parking Enforcement Team. They may be contacted on 020 3856 0036, 24 hours a day, seven days a week although enforcement will normally only take place between 08.00-21.00. We would ask you to keep the white line clear yourself in order to strengthen its deterrent value.

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If you wish us to proceed with the white line entrance marking, please complete the form below and return it to us via email to <a href="mailto:Crossovers@enfield.gov.uk">Crossovers@enfield.gov.uk</a>. Then pay for the white line via either of the following methods:

- Debit/credit card on the Council's website <a href="www.enfield.gov.uk">www.enfield.gov.uk</a> quoting the customer reference number X1234567. Please forward the payment confirmation email that you will receive directly following your on-line payment (screenshots are not acceptable) to <a href="mailto:crossovers@enfield.gov.uk">crossovers@enfield.gov.uk</a>.
- Cheque made payable to 'Enfield Council' and sent to the Crossover Team at the address above. Please write your name, address and the code ES1369 on the back of the cheque.

Once your payment and signed form are received, we will ask our contractor to add the painting of the white line to their next schedule. We aim for the white line to be painted within 8-10 weeks of your payment being received. However, road markings cannot be laid in adverse weather conditions so periods of prolonged bad weather may cause delays in meeting this timescale.

Please contact us if you have any queries.

Yours faithfully

CROSSOVER TEAM **Highway Services** 

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## **DATA PROTECTION POLICY**

The council will process your personal data in accordance with the data protection law. Data collected on this form will be used solely to process your application. You have rights in respect of your data including the right to be informed of our uses, the right to access, the right to rectification and erasure, the right to restrict/object to processing and the right not to be subject to automated decision making or profiling. For full details of our privacy policy, please see online at https://new.enfield.gov.uk/privacy-notice or ask for an accessible copy.

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to <a href="https://www.enfield.gov.uk/connected">www.enfield.gov.uk/connected</a>

or post to:
Crossover Team Highway Services Enfield Council P O Box 52, Civic Centre Silver Street Enfield EN1 3XD
Application for a White Line Entrance Marking at –
I wish to apply for a white line entrance marking outside my property and have read and understood the conditions above.
I have paid and I have forwarded the payment confirmation email to Crossovers@enfield.gov.uk
or
Please find enclosed a cheque in the sum of £(Cheque made payable to 'Enfield Council')
I understand that the authority will use this information to process my application and may share it with third parties in order to complete the process. I have read and understood the data protection information in the letter attached.
Name
Signature
Date
Email address
Telephone number

Please send via email to: Crossovers@enfield.gov.uk