



Feedback & grade your estate standards by scanning the QR code or visiting

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Estate Operations Caretaking Service

Your weekly service offer for includes:

Cleaning	
Area	Helpful Guidance
<ul style="list-style-type: none"> Communal entrances Balconies (where applicable) Internal communal stairwells Doors including handles, push plates and kick plates Communal Landings Walls Fixtures and fittings Railings Glass and internal windows (within reach) Vacuum carpeted walkways or stairwells (where applicable) Lifts (where applicable) 	<p>Full clean (sweep, mop, vacuum <i>(where applicable)</i> spray and wipe) of internal communal areas. Where required scrub clean hard soiled areas</p> <p>Removal and disposal of all papers, junk mail, leaflets, litter, etc.</p> <p>Regular spot clean of communal areas (removal of bodily fluids and hazardous deposits)</p> <p>Disinfection of door handles and push plates</p> <p>Removal of marks, cobwebs and dust (fixtures/fittings, ledges, balustrades, ledges and skirting)</p> <p>Removal of offensive graffiti (as required)</p>
Bin rooms/areas	<p>Weekly full clean (disinfect hard standing areas)</p> <p>Regular spot clean of the bin rooms/refuse areas</p>
<ul style="list-style-type: none"> External hard and gravel areas Horticultural areas (hedges, shrubs and grass areas) Play areas 	<p>Weekly litter pick of all external areas</p> <p>Removal of self-sets and ivy from perimeter of the block</p> <p>Sweep kerb lines and pathways</p> <p>Remove hard surface weeds (as required)</p>

Internal cleaning is based on a weekly visit.

External cleaning (including bin stores/ areas) is based on a weekly visit.



Waste Enforcement

Please report evidence of fly tipping via email to councilhousingwasteenforceme@enfield.gov.uk



Caretaking Services

To raise concerns about your cleaning standards scan the QR code above or visit <https://forms.office.com/e/uHGjuhtKSm?origin=lprLink>

