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I filled the questionnaire on the local plan but it took me three hours and forty two minutes to answer all the questions.

How do you suppose residents will have that amount of time and the knowledge to answer all those questions? There wasn't even the possibility to skip some of them.  
How can people give opinions on part of the plan about areas of Enfield they have never even been to?

The questionnaire has clearly not been created with the purpose of encouraging residents to give their opinion and to inform them properly about the plan.  
There is no summary to read besides the small leaflet that was distributed door by door but that doesn't cover some of the most salient and critical points of the plan.

I read all of the plan in order to answer the questions but that's not something you should pretend residents to do if you want to be democratic and you value your residents feedback.

I hope you will consider my feedback for your future approach.